

Building Teamwork

Company-Specific only
Duration: 1 day



Your objective

To improve teamwork by focusing your team members on achieving a common goal; and/or to introduce the ideas of process improvement, customer service and total quality management to your people.

You should send your staff on this workshop because:

- You want to quickly improve the level of teamwork within a department/team.
- You want to demonstrate to your people the value of change and increase their understanding of the organisation-wide perspective.

Why should building teamwork concern you?

Teamwork is the key to improving the profitability of your business through improvements in quality, customer service and reduced customer lead times.

Workshop content

This workshop makes use of 'The Sticklebrick Game' - a team-based business management game designed to give your people the opportunity to 'turn round' a manufacturing business.

The game is very participative, with team members working together to identify issues and solve problems. It works by simulating a business in which the participants play specific roles, from sales to production. The object of the game is to improve the performance of the business over a series of rounds.

There are 4 rounds during the game, each consisting of eight customer orders. At the end of each round there is a 'time-out' to measure the performance of the business, report the company performance to the shareholders and discuss problems and likely solutions.

What will you learn?

This workshop is a unique way to improve teamwork in your organisation, by focusing your staff on achieving a common goal - increased profitability through 100% customer service.

This workshop will focus your staff on the issues critical to your business performance including:

- Customer requirements
- Relationships with customers and suppliers
- Lean principles
- Process mapping
- Waste elimination
- Problem solving
- Performance measures
- Quality control

As well as improving teamwork, this workshop is an excellent way to introduce your employees to the need to make process improvements and introduce quality management initiatives. It can also be used in conjunction with our other Business Improvement Workshops to improve internal process effectiveness and customer service.

"Excellent! Team-building with a real business focus... without messing about in the cold outside!"