

EXECUTIVE EDUCATION



Management of Projects

Two-Day Workshop: 14-15 April

Featuring the PRINCE2 *Lite* project management methodology, this workshop is an in-depth introduction to the processes and skills required for consistent and successful project management.

Key concepts include: project planning and resources, risk and contingency planning, and project control and review.

Delegates will also have the option to become Project Management qualified by studying the online module and sitting the PRINCE2 Foundation Certificate exam in May.

Key Concepts of Lean Service

Two-Day Workshop: 13-14 May

This workshop will illustrate how to improve efficiency, flexibility and service quality in your business, by understanding what your customers really want and implementing 'lean' process improvements.

Key concepts include: real and 'failure' customer demand, value stream mapping, quantifying process time, elapsed time and 'non value add' activities, identifying 'Runners' and standardising processes to enable Runners to flow.

Using these Lean Service techniques, local companies are already eliminating up to 40% of their internal activities to reduce process times by up to 40% and increase capacity.

Leading Change

Four-Day Course: 23-24 June + 8-9 July

This course integrates a 'hard', systems-oriented approach to organisational change with the 'softer', more people-focused aspects of change.

Key concepts include: The 'Change Management Framework', developing a vision, harnessing dissatisfaction with the status quo, developing the 'road map' and communicating the changes to come.

Operational and process improvement considerations are inter-linked with methods for motivating and supporting your staff to achieve the organisational and cultural changes your business needs to survive and prosper.



Apply Now!

Places on these workshops are limited to 15 delegates, so please apply early to avoid disappointment.

To apply, please contact Cheryl Reeday on:
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